# 5 TIPS FOR SPOTTING A PHISHING EMAIL



# AUTHORITY/ 'TRUSTED' VOICE

Be cautious if you are being pressured with penalties or time limited rewards. Do not trust those rushing your decisions.



## **EMOTION**

Criminals exploit a shortage of availability or exclusive offers to prompt quick responses, such as concert tickets or holiday deals.



**CURRENT EVENTS** 

Criminals may impersonate official entities like banks or government departments to gain trust. They use familiar logos and branding to make their messages appear legitimate.



#### **URGENCY**

Criminals manipulate emotions to influence behaviour, appealing to fear, hope, curiosity, generosity, or sentimentality to deceive individuals.



### **SCARCITY**

Criminals exploit current news, events, or specific times like tax deadlines to make their schemes appear more relevant and credible.







