

[Survey of 4,248 UK workers currently employed and paid via PAYE carried out by ProperPR on behalf of the Global Payroll Association via consumer research platform Find Out Now \(28th June 2024\)](#)

Thinking about your current employer, have you ever received a paycheque that wasn't correct?

Answer	Respondents
Yes	25%
No	75%

Was this because you were:

Answer	Respondents
Paid too much	19%
Paid too little	78%
Not paid at all	3%

Which of the following was to blame?

Answer	Respondents
Human error within the finance department when calculating my wage	46%
I wasn't paid for overtime/bonuses	29%
Wrong amount deducted for benefits or other payroll deductions	11%
Incorrect reporting of taxable employee compensations	5%
Software error with payroll software	5%
I was a new starter and didn't get my first pay cheque	2%
Improper payment of disability or other deductions	1%

Did such an error occur more than once since you've been with your current employer?

Answer	Respondents
Yes	46%
No	54%

How long did it take to rectify the issue?

Answer	Respondents
Longer than a week	56%
One to two working days	16%
A week	16%
Immediately/same day	13%

Did it impact your ability to manage your finances, for example, paying your rent, mortgage or bills?

Answer	Respondents
Yes	28%
No	72%